

Kenneth Daniel Pedersen

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PROFILE:

Equal parts Creative and Technical Professional with 15+ years of IT experience and 10+ years in Creative Productions, Customer-service focused, adaptable and personable with the ability to explain technical concepts to clients. Knowledge encompassing Call Center, Desktop/Laptop support, Hardware/Software, Video production, Graphic Manipulation and Photography.

Creative Expertise:

Animation: Substance Painter - Vue - Clarisse - Lightwave - Realflow - Zbrush - Keyshot
Renderman - Motionbuilder - Maxwell - Mari - Speedtree - Houdini

Production: Cameras - Lighting - Grip

Audio: Foley - Location Audio - Digital Recorders - Mixers - Post Audio - Audition

Photo: Photoshop - Lightroom - Aperture - Film Enlargers - DSLR's - Film Cameras

Post: Avid - Fusion - NukeX - Premiere - After Effects - Final Cut - Color - Motion

Technical Expertise:

Platforms: Microsoft - Novell - Linux - Mac

Hardware: Computer Repair - Routers - Switches - Hubs - Firewalls - Network Printers

Software: Office - Databases - Excel - Web Development - Content Management

Networking: Intranet - LAN - DNS - Network Admin - FTP - VPN - DHCP - VNC

Education:

Associate of Art, Visual Effects & Animation, June 2010

Digital Animation & Visual Effects School (D.A.V.E), Orlando, FL

Bachelor of Arts, Film Production, July 2007

Full-Sail University, Orlando, FL

Associate of Occupational Studies, Electronic Technology, June 1996

Virginia College at Birmingham, Birmingham, AL

Experience:

Freelance Film & Video Production, Various Locations & Positions **2000 - Present**

- Production Specialist, Gaffer, Camera, DOP, Key Grip
- Editing, Colorist, Foley, Audio, Tracking, CGI Integration & VFX
- Set Photography

Graphic Designer, KIRO 7, Seattle, WA **Oct 13 - Present**

- Produced Broadcast & Social Media Graphics for KIRO 7
- Facilitated Template Standards & Workflow Improvements

Helpdesk Technician, Emdeon Inc., Nashville, TN **Dec 11 - Jul 13**

- Responded to customers inquires on via telephone and email
- Database, Info Parsing, & Communication Troubleshooting
- "Owned" Individual software problems, collaborated with Programming, Implementation, & Management to see issue fully resolved

Video Editor, Purple Heart Services, Inc., Virtual **Jul 10 - Oct 11**

- Video editing & motion graphics for website, trade displays, & tutorials
- Implemented Database Visualization using Idashboard software
- Resolved complex technical issues as needed
- Provided visual consistency of all graphic elements concurrent with the mission statement of the company

- Digital Artist**, Motion & Graphic Image Corporation, *Mobile, AL* **Dec 09 - Jul 10**
- Produced, edited, & delivered video segments for clients
 - Network administration & website implementation
 - Responsible for all social media content & resources
- Photographer**, Mobile Press Register, *Mobile, AL* **Jan 10 - Jan 11**
- “Bay Weekend” Photographer, small & large event photography
 - Uploaded created content to Dupral CMS system from delivery
 - Meta-data & categorization of pictures & events
- Video Editor**, WPMI TV-15, *Mobile, AL* **Dec 04 - Jan 07**
- Video Content editor for the daily news broadcasts
 - Operation of studio camera & ENG outfit for Remotes
 - Acted as Technical Director in remote broadcast events
- Computer Technician**, Virginia College, Mobile, AL **Feb 04 - Jan 05**
- Troubleshooting for networks, computers, & printers
 - Assisted in the development of School & Lab computer policies.
 - Ordered, Replaced, & Upgraded School hardware & software.
- Computer Technician**, Dell Computers, *Mobile, AL* **Jul 04 - Dec 04**
- Fixed hardware problems at small businesses & customer home’s.
 - Organized own work rout to ensure maximum efficiently.
- Helpdesk Technician**, Thomas Hospital, Fairhope, AL **Apr 04 - Jun 04**
- Hospital Backup management & reporting.
 - Offered troubleshooting both by telephone & in person.
 - Created purchase orders for computer & electrical equipment for the hospital.
- Computer Technician**, U.S. Army Corps of Engineers, Mobile, AL **Feb 04 - Jul 04**
- Installation of Computers and peripherals per Corps SOP.
 - Standardized & custom, systems & peripheral devices.
 - Provided customer resolutions to hardware & software conflicts.
- Helpdesk Technician**, ABMC Inc. Adam Software, *Daphne, AL* **Jun 01 - Jan 04**
- Trouble-shooting of hardware & software issues
 - Assisted programmers of crucial program changes
 - Developed Visual Basic software as needed.
 - Supported customers via Phone, Email, Citrx, & pcAnywhere.
- Computer Technician**, Tarrant Board of Education, *Tarrant, AL* **Jun 98 - Jun 01**
- Supervised 300+ computers running on a hybrid Novell/NT network
 - Implemented email, internet, imaging, & web servers.
- Computer Technician**, The Computer Place, Homewood, AL **May 98 - Aug 98**
- Assembled computer, networks, & printers.
 - Assisted in the troubleshooting & repair of computer systems.
- Computer Technician**, Alabama Computer Associates, Mobile, AL **Oct 96 - Dec 97**
- Performed Computer repair procedures of all units going though store.
 - Implementation of computer networks & small business solutions.
- Computer Assembler**, Racer Computer Company, Bayou La Batre, AL **Jul 96 - Oct 96**
- Assembled new computers.
 - Performed Q&A checks on new computer components & systems.

References available on request **IMDB Credits** www.imdb.com/name/nm3475216/